



Reporting Fire and Smoke

If there is a fire in your house or you see smoke or fire in another house you must follow these steps.

- Get out of the burning house immediately.
- Go to the nearest telephone or tell an adult.
- Call the emergency number 000.
- Triple Zero (000) will ask what service you want (Ambulance, Police or Fire). Tell the Fire Service who you are, where you live and where the fire is. Speak slowly and clearly. **REMAIN CALM.**
- Answer all questions calmly and clearly.
- Do not hang up until you are told.
- Wait for the Fire Service to arrive and tell them where the fire is.



RING 000



REPORT FIRES:



RING 000

GIVE:

- **Your name**
- **Your address**
- **Where the fire is**
- **Stay calm**
- **Speak clearly**

