

# STATE EMERGENCY SERVICE MEDIA RELEASE

Thursday, 26 July 2018

## SES looking for volunteers for its new Infoline

The SA State Emergency Service (SES) is recruiting volunteers to act as call centre operators for its new Infoline.

SES Chief Officer Chris Beattie said the role involves taking telephone calls from concerned members of the public and providing them with timely, accurate information about an SES emergency.

Typically, this would be during a major storm, flood or heatwave.

“The ideal person for this role will be someone who has good telephone skills, is resourceful and who remains calm under pressure,” Mr Beattie said.

“While previous call taking experience is preferred it is not essential as full training will be provided by the SES,” Mr Beattie added.

SES Operational Systems Support Officer Kane Murray said the Infoline would only become activated during busy operational periods for the SES.

“Because we are an agency that responds to emergencies 24/7, this could be during the day, at night or during weekends and public holidays,” Mr Murray said.

Further information about the role is available from Mr Murray on (08) 8115 3835.

People interested in applying for the Infoline role can contact the SES recruitment team on (08) 8115 3851.

**For media enquiries telephone the SES Media Line on (08) 8211 6176**

For SES response in floods or storms telephone 132 500.

If the matter is life threatening telephone 000

[ses.sa.gov.au](http://ses.sa.gov.au)



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