

State Emergency Service

## Alert SA Update



Government  
of South Australia



Wednesday 10 January 2018

## Alert SA App Update

On the 6 January 2018 the Alert SA App experienced significant performance issues which resulted in the non-display and provision of notifications and warnings to the community.

The Alert SA service provider has failed to provide the Emergency Services Sector with confidence of the solutions reliability to provide safety information to the community.

As a result, commencing Wednesday 10 January 2018 Alert SA App users are instructed to delete the App from their device which will cease to display incidents and warning messages.

The Alert SA App will be removed from app stores.

The Alert SA website will remain until the 15 June 2018, and work is currently underway to decommission and redirect users to other public information sources.

The Emergency Services Sector reminds South Australians to Stay Informed, by using relevant Agency websites, social media, ABC local radio alerts, the Bushfire Information hotline - 1300 362 361 (TTY 133 677), the State Emergency Service Hotline (132 500) and the national Emergency Alert telephone and text based warning system.

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**For media enquires telephone the SES Media Line on (08) 8211 6176**

For SES response in floods or storms telephone 132 500. If the matter is life threatening telephone 000  
[www.ses.sa.gov.au](http://www.ses.sa.gov.au)